

vega.pk do cares about our client's satisfaction. For any assistance, please email us at sales@vega.pk or call us at +92 336 8480123 or +92 345 8480123 on weekdays between 10AM-6PM. (National and Gazette holidays are also OFF)

**PLEASE NOTE COURIER CHARGES WILL NOT BE REFUNDED**

RETURN/EXCHANGE OF ANY PPE PRODUCT IS NOT POSSIBLE

SALE ITEMS CAN BE EXCHANGED ONLY BUT CAN NOT BE RETURNED

**15 Days Money Back Guarantee :** We will accept only unworn and unwashed products with original tags within 15 days of purchase or an exchange.

**Complete This Exchange Form :** Please complete this form and include it with your return shipment.

**Repack Merchandise & Ship it back to us :** Please make sure that the item(s) you wish to return and this return form are included with your return shipment Return the merchandise via reliable service.

**Order Information**

Order No. \_\_\_\_\_ Name \_\_\_\_\_ Date of Receiving the order \_\_\_\_\_

**List of Items**

Product name	Size	Color	Quantity	Reason Code
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

**Note:** for more than two items for return/exchange please write those on the back of this paper.

**Reasons Codes:**

- |                    |                               |                          |
|--------------------|-------------------------------|--------------------------|
| 1. Not as pictured | 3. Not satisfied with quality | 5. Damaged/Defected item |
| 2. Didnt fit       | 4. Wrong item sent            | 6. Do not like           |

**Note:** Due to the intimate nature and hygienic standards, we do not accep returns af underwear

**Please select one of the following options**

Request Credit Voucher (in case of exchange)  Request Refund

**Note:** Please note, in case of exchange the product, you will get a credit voucher.

**Refund Request****Please note:**

- This process may take 8-10 working days.
- Courier charges will not be refunded.
- We will deduct Rs. 199 charges if you availed free shipping delivery.
- Refund will be processed via Easy Paisa / Jazz Cash or Bank Transfer

Please Fill:

Full Name \_\_\_\_\_ CNIC \_\_\_\_\_ Mobile Number \_\_\_\_\_ Email Address \_\_\_\_\_

**Refund Payment Options**

Via Easy Paisa / Jazz Cash  Via Bank Transfer

Mobile Number: \_\_\_\_\_

CNIC: \_\_\_\_\_

Bank Name: \_\_\_\_\_

A/C Title: \_\_\_\_\_

A/C Number: \_\_\_\_\_

Branch Code: \_\_\_\_\_

**Address:**

42 1<sup>st</sup> Floor, New Liberty Tower,  
Link Road, Model Town,  
Lahore.

**Cell:**

0336 8480123 / 0321 8480123

**Email:** [sales@vega.pk](mailto:sales@vega.pk)